



## 2024 Ohio Council Compliance & Quality Conference - Detailed Day 2 Agenda

**Wednesday March 6, 2024**

09:00 AM - 04:30 PM

**Crowne Plaza - Worthington**

6500 Doubletree Avenue  
Columbus, OH 43229

**Description:** The business of behavioral health care is in constant transition, as rules, regulations, laws, certifications, and audit processes are regularly updated. The Ohio Council's 2-day in-person Compliance and Quality Conference will review administrative and clinical compliance topics necessary for quality treatment provision, including: anti-trust regulations, telehealth requirements, labor and employment law updates, payer audits, documentation best practices, clinical quality metrics, Medicare changes, and best practices related to medical and recreational cannabis. The Ohio Council of Behavioral Health & Family Services Providers is an approved provider for Ohio Counselors, Social Workers (Provider #RSC058802), Chemical Dependency Professionals (Provider #50-18966), and Psychologists (Provider #310951018). Day 2 of the conference provides 5.5 continuing education units, including 3 hours that meet ethics requirements.

### **Training Objectives:**

- Participants will be provided with information that can be utilized to identify best practices to implement a robust clinical quality improvement and compliance program.
- Participants will be provided with current information on Medicare policies impacting behavioral health organizations and their patients.

### **Day 2 Agenda**

#### **9:00 AM - 11:00 AM Compliant Documentation (2 Hours of Ethics)**

This session will review documentation requirements for behavioral health treatment, including direct and general supervision requirements, CPT coding requirements, NCCI edits, and Medicaid requirements. Attendees will gain a better understanding of accurate documentation and coding practices to support precise and ethical behavioral health services.

*Presenter: Sonda Kunzi, CPC - Coding Advantage*

#### **11:00 AM - 11:15 AM Break**

**11:15 AM - 12:15 PM    Clinical Quality Metrics**

This session will review required metrics in the Medicaid managed care contracts and provide attendees with an understanding of how to utilize quality metrics to improve clinical treatment outcomes.

*Presenters: Teresa Lampl, LISW-S and Soley Hernandez, LISW-S - The Ohio Council of Behavioral Health & Family Services Providers*

**12:15 PM - 1:30 PM    Lunch**

**1:30 PM - 3:00 PM    Medicare Updated**

This session will review recent Medicare changes in provider eligibility, outpatient behavioral health services, and familiarize attendees with the various Medicare plans and resources available.

*Presenters: Vanessa Williams, Senior Provider Relations Representative Provider Outreach & Education - CGS Administrators*

**3:00 PM - 3:15 PM    Break**

**3:15 PM - 4:30 PM    Compliance Planning and Quality Improvement Best Practices - Provider Panel (1 Hour of Ethics)**

This session will explore best practices for behavioral health organizations to implement compliance planning and quality improvement programs.

*Presenters: Cynthia Woodford, Director of Quality and Compliance - Family Resource Center; Diane Wright, VP of Quality Management and Compliance - Greater Behavioral Health; and Mary Stiles, Chief Strategy and Legal Officer - OhioGuidestone*